



Summer 2019

The Ontario Home Builders' Association and our Institute of Building Excellence is committed to providing professional development opportunities for the residential construction industry. With a focus on updating and development of new training programs, we continue to raise the level of professionalism and set a high standard for entry into this important economic sector. The most effective way this can be done is through a certification program, providing builders and renovators with something tangible they can use to promote their business and keep a competitive edge in today's economy.

**\*Courses approved by Tarion Warranty Corporation, these courses are required to obtain warranty coverage. Get ahead of the competition and start fulfilling your training requirements today! Visit [www.learnyourliving.ca](http://www.learnyourliving.ca) today to enrol in a course near you.**

All Courses \$350  
Register on-line today  
[www.learnyourliving.ca](http://www.learnyourliving.ca)

#### **Tarion Customer Service and Warranty\***

Increase your awareness and understanding of the elements of Customer Service and Warranty that directly affect the everyday operation of your building or renovating company. Management and staff will gain a better understanding of the importance of exceeding services expectations.

Instructor: *Stefanie Coleman*

**Location: OHBA                      Date: June 13, 2019**

#### **Project Management and Site Supervision\***

To help both novice and experienced superintendents improve their awareness and understanding of the primary elements of construction supervision that will result in improved performance and profitability for your building company. The course covers methods to get employees and sub-trades to work together to get the job done on time and on budget while meeting standards for quality and using new and innovative methods and materials. You will learn techniques that will help in planning and scheduling of complex projects, get people working as a team and keep your projects on the path to successful completion.

Instructor: *Greg Labbe*

**Location: OHBA                      Date: June 20, 2019**

For further information please contact the OHBA office.

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